

21<sup>st</sup> March 2022



Dear family member

I am happy to inform you that all twelve staff members who tested positive for COVID-Omicron have now recovered and are back to work. In addition, our resident has also fully recovered and is out of isolation.

Therefore, we will be opening to visitors, but cautiously, as below:

- Please nominate TWO (2) designated visitors, and only 2, until further notice
- Please book 30 minutes appointments via email with [jemma@fairviewcare.co.nz](mailto:jemma@fairviewcare.co.nz) or [mishelle@fairviewcare.co.nz](mailto:mishelle@fairviewcare.co.nz)
- Visiting will be between 1300hrs-1600hrs Monday to Friday and 1300hrs-1500hrs Saturday and Sunday
- You will need to have a negative RATs test before entry
- We are happy to provide RATs for you to complete yourself
- Log into our system when you visit and complete the declaration
- If you are unwell, stay home

Please note that if the situation changes, we may have to close the facility whilst we deal with the outbreak, if necessary. COVID- Omicron is unpredictable and we will implement changes to suit.

We ask that you please adhere to the 2 designated visitors as requested. Asking to change and/or swap out visitor/s for others will increase the risk of exposure for your loved ones. As we are all aware COVID positive cases are still in the thousands in Auckland and many deaths have been with patients over 70 years of age. Therefore, our residents, your loved ones are, still the most vulnerable and at risk of contracting.

Sincerely yours

Darlene

A handwritten signature in blue ink, appearing to read "Darlene Eweje".

Darlene Eweje  
Care Manager  
Fairview Care