



27th February 2021

Dear family member,

Prime Minister Jacinda Adern announced at 9pm tonight that Auckland will move to Alert Level 3 (Restrict) tomorrow (Sunday 28th February) from 6am, for 7 days.

Fairview Care will be in lock down from tonight and close our doors to all visitors. Visits will only be allowed under exceptional circumstances – for families of residents in end-of-life or palliative care.

We appreciate this is a very difficult time for families with relatives in Fairview Care. Our care team is well prepared and are there for your loved ones. They are taking full precautions and we have full infection control and pandemic plans in place.

We cannot predict how long Fairview Care will be in lock down, but you are assured that protocols are in place to ensure the safety and wellbeing of your relatives that are staying with us. We will continue to keep you updated.

The best way to stay in contact with your loved one is by phone. To facilitate face to face communication, we have set up tablet devices for families who wish to use Skype. Please email Ellen Romero or Glare Paunel (Diversional Therapists) on activities@fairviewcare.co.nz for more information. The best way to stay in contact with your loved one is by phone or video messaging.

If you have any concerns, please call our Care Manager Darlene Eweje on 021 864 217.

Terry Middlemost
C E O