

COVID-19: Stepping down to Alert Level 1 at Fairview Care

Jacinda Ardern announced today that we are now moving to level 1

Based on this announcement, we have made the following changes for visitors:

- Visiting times will be between 1pm and 5pm
- Time allowed for visits will increase to an hour
- Appointments will still need to be made
- There is no limit to the number of visitors allowed
- If you are unwell, please do not visit
- It is imperative that you sign the visitors' register and leave your contact number
- Visiting will only be in residents' rooms, communal areas are still off limits
- Residents will be allowed to have some social leave off site

We have removed most of the restrictions, but the ones we kept will allow us to monitor and contact trace in the event of a change in circumstances. We appreciate your patience with this but ask that you please fill in our visitors' registration and leave your contact number. In addition, it is imperative that you not visit if you are unwell with cold/flu like symptoms. Our staff will continue to take full precautions and we have full infection control and pandemic plans in place.

Again, thank you for the respect you have all shown in light of COVID - 19 and the protocols we are undertaking to ensure the best possible care for your relatives.

If at anytime the situation in New Zealand changes with regards to new cases of Covid-19 emerging, the list of restriction above will be reviewed and changed to suit.

We will continue to facilitate face to face communication via our iPads for families who wish to continue to use Skype. Please email Ellen Romero and/or Glare Paunel our Diversional Therapists- activities@fairviewcare.co.nz for information. The best way to stay in contact with your loved one is by phone.

If you have any concerns, please could you call Darlene Eweje on 021 864 217.

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